

Privacy statement

Who We Are

Tukena Foundation and Tukena Oy

Pinninkatu 51, 33100 Tampere

Phone: 0400 913 500

firstname.lastname@tukena.fi, yhteys@tukena.fi

Business ID: 0906150-4 (Tukena Foundation)

Business ID: 2008528-3 (Tukena Oy)

Our website address: <https://www.tukena.fi>

What Personal Data We Collect and Why

Feedback Form

Users of our website (www.tukena.fi) can provide feedback using the site's feedback form. We collect the information filled out in the feedback form, as well as the user's IP address and browser version information to facilitate the identification of spam.

The purpose of collecting feedback is related to the development of our operations and our obligation to report and evaluate our activities to our financiers, such as the Social and Health Organization's Aid Center. Feedback provided is not linked to individual feedback providers.

We retain collected information only as long as necessary to respond to the feedback or to record the feedback. The data is not used for marketing purposes.

Registration Forms

Users of our site (www.tukena.fi) can register for seminars, trainings, camps, and other events using separate registration forms on the site. In addition to the information filled out on the registration forms, we collect the user's IP address and browser version information to facilitate the identification of spam.

We use personal data for necessary communication with registrants: planning, organizing, executing, and developing events, collecting feedback, communicating related to events, sending materials, as well as for billing and other payment transactions.

We retain collected information only for the duration of organizing the event, pre-event communication, subsequent feedback collection, and reporting required by financiers. Afterward, we delete registers containing personal data. Personal data may be transferred to event organizing partners when it is necessary for event planning and communication. The data is not used for marketing purposes.

Order Form

Users of our site (www.tukena.fi) can order reports as well as guides and tools from the site's information bank using a separate order form. We collect the information filled out on the order form, as well as the user's IP address and browser version information to facilitate the identification of spam.

We use personal data for mailing ordered materials and for billing. We retain collected data only as long as necessary for delivering the material and for payment transactions. After delivering the ordered material, we delete registers containing personal data. The data is not used for marketing purposes.

Newsletter

We publish an electronic newsletter approximately twice a month. The newsletter can be subscribed to via the subscription form at the bottom of this webpage. The newsletter is sent via email to subscribers. Personal data is used solely for sending the newsletter. We only store the subscriber's email address and name. Each newsletter offers subscribers the option to unsubscribe.

Cookies

If you leave a comment on our site, you can opt to save your name, email address, and URL in cookies. This feature enhances user convenience, as it means the form does not have to be refilled every time a new comment is made. Cookie information is deleted from the browser after one year.

When you log in, we set several cookies to save your login and display settings. Login cookies are removed after two days, while display setting cookies are deleted after a year.

If you publish or edit an article, we store a cookie in your browser that contains the ID of the article being edited. This cookie expires after one day.

Media

External users cannot upload media files to our site. We do not publish images on our site that contain location data (exif GPS).

Embedded Content from Other Websites

Our site's texts may include embedded content, such as videos, images, and articles. Opening embedded content from other sites is akin to visiting a third-party site.

These sites may collect visitor data, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction if you have an account and are logged in to that site.

Analytics

We use Google Analytics on our website. Google Analytics collects data on service usage and displays it in reports and statistics. It does not collect personal data of individual site users or information on their behavior on the site.

Whom We Share Your Data With

We utilize subcontractors for processing personal data on our behalf. We have outsourced IT management to external service providers as follows:

- Sagura Ltd: Software services for our website
- Seravo Ltd: Hosting services for our website, server management, and security.
- Tieto Ltd: Online billing operator

We do not routinely share data with other parties. We may share personal data only for the purposes mentioned in this statement with our partners in operations and events.

Principles of Register Protection

We exercise diligence in processing personal data. Data processed through information systems are adequately protected by necessary technical and organizational measures. Since we store register data on Internet servers, we ensure the physical and digital security of the equipment appropriately.

We ensure that stored data, server access rights, and other critical information for data security are handled confidentially and only by employees whose job description includes handling them.

How Long We Retain Your Data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

What Rights You Have Over Your Data

Our website user (www.tukena.fi) can request a compiled file of their personal data, including all personal information they have provided to us. They can also request the deletion of their personal data. The right to delete personal data does not apply to data that we must retain for administrative, legal, or security reasons.

Further information is provided by:

Tuomas Lehtonen
ICT-architect
Data Protection Officer
040 649 3030
tuomas.lehtonen@tukena.fi

Mari Harju
Administrative Director
Tukena Oy
040 660 2873
mari.harju@tukena.fi